



# DynamicPositioning OperatorsNewOffshore SchemeOnlineApplication Guide



Version 1.0

August 2016



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This document is designed to be read in its entirety, however, the contents page is provided for your convenience should you need help with a specific part of your application.

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#### Introduction



Welcome to the New Offshore Scheme Online Application Guide. This guide has been designed to assist you in successfully applying online for your DP certificate via the NI Alexis Platform, which was launched on 1 January 2015 as a dedicated website for DP accreditation and certification. Although we have tried to include as much information as we can in this document, it is not a comprehensive guide to the whole training and certification process. Before you start completing your online application, it is essential that you read the documents relating to the New Offshore scheme that are available in the Offshore section via the DP Help Page on the Alexis Platform website, to ensure you fully understand and have met the requirements of the New Offshore scheme.

This application guide is for Trainee DPOs who are on the New Offshore scheme and in possession of a large grey 264 page Nautical Institute DP Logbook. If you own one of the other Nautical Institute DP logbooks listed below or are revalidating your DP certificate, please read the correct Online Application Guide for the scheme and logbook that you own.

٠	Alexis Platform website		http://www.nialexisplatform.org/
•	Old Offshore Scheme	Blue/Green or Black Logbooks	http://www.nialexisplatform.org/dp-help-page/offshore/guidance-application/
•	Shuttle Tanker Scheme	Burgundy (Red) Logbook	http://www.nialexisplatform.org/dp-help-page/shuttle-tanker/guidance-application
•	Revalidation	Blue, Green, IMCA Logbooks	http://www.nialexisplatform.org/dp-help-page/revalidation/guidance-application/

#### How to apply

Before sending your physical documents to us for processing you must apply online first. This is a mandatory requirement and any documents received without an application firstly being completed online will be returned unprocessed by standard post (untracked). The Nautical Institute does not accept any responsibility for documents lost in transit to The Nautical Institute office.

You will need to complete the online application as explained in this document. Once you have successfully attached your documents, completed, submitted and paid for your online application you are then required to send your physical documents to DP Department at The Nautical Institute in London, UK for processing.

#### **Confirmation Letters**

A company confirmation letter is required to verify all of the DP sea time you are using in your application. Please go to the back page of this documents for a sample of the confirmation letter and requirements.

#### Why we require you to send your physical documents to The Nautical Institute

Although you have completed an online application and attached all of your required documents, we require you to send your original documents into our office so that they can be processed and verified officially. We are unable to process scanned and attached documents.



#### Introduction

#### **DP Certificates**

Since January 2015, The Nautical Institute started issuing DP certificates in the form of a plastic card the size of a credit card, which can be conveniently kept in your wallet. The new style DP certificate has a QR code and when scanned with a mobile phone or tablet will take you to the Alexis Platform website to show the certificate validity details. Apps for scanning QR codes can be found in the various app stores for all types of phones/tablets. Please note, if you applied online before January 2015 through our previous online application system, you will receive the older style laminated paper certificate.



#### **Apple IT Products**

Our system support team have advised us that on Apple products, the JavaScript should to be enabled for the website to run, however there may still be some compatibility issues. This is because the system is a Windows based system and is compatible with PCs and Windows products. We also recommend that you use Mozilla Firefox or Google Chrome to ensure full functionality on the website. If you do have issues, please contact us.

#### Four Year Validity Period

Under the rules of the New Offshore scheme, all courses and DP sea time must be dated within the previous four years to applying. Any part of the training scheme that is dated outside of this validity period must be repeated.

The four year validity period is calculated by the date your physical paper documents are received at The Nautical Institute offices in London, after you have firstly applied online. Therefore, on receipt of your application by The Nautical Institute, all of the DP sea time and supporting documents required under the New Offshore scheme must be dated within the previous four years.



#### Logging into your account



Further information can also be found by clicking on the *Certification* button.



#### Logging into your account



Click **Continue and Confirm** to verify you have read the instruction and accept the conditions of the disclaimer and terms of services.

This will then take you through to the login page.



#### Logging into your account

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#### **Existing Customers**

As the New Offshore scheme began in 2015, all applicants should have opened an account when they completed the Induction course.

If you do not remember your login details, please check your emails for the information as this would have been sent when the account was set up. If you still cannot find them, please do not create a new account, instead, contact the DP Department to request your login details.

Please note, creating multiple accounts may prevent you from being able to apply using the correct account.

If you create a duplicate account, you will need to contact us and wait for the accounts to be merged, which will cause a delay in you being able to apply for your DP certificate.

#### Logbook Reference Numbers

Your logbook number would have been linked to your account when the Induction course was completed.





#### Logging into your account



note that the email address that you enter must be the same as the email address on your account.

If you no longer have access to the email address linked to your account, please contact the DP Department for assistance.



## My Account Home Page—Overview



g



## Update your personal details



#### Mailing Address

This is the address where your documents will be sent. Please note that our couriers cannot deliver to PO Boxes, as the documents need to be signed for on delivery.

Delivery to addresses in Crimea, Russia and China-You will need to provide a company address where vour documents can be delivered. You will also need to provide the name of a person at the company for whose attention the documents can be addressed. This is a requirement of our couriers as they do not deliver to private home addresses in Russia. Crimea and China. The company registration number is also required. Please also ensure that the company it is going back to is Maritime related to avoid any documents being delayed at customs.

**Organisation Name**—To add your company name to your mailing address you need to type the official company name otherwise the system will not recognise it.

#### Password

**Do not** use any special characters other than alphabetical letters found on a standard UK keyboard (e.g.  $\hat{a}$ ,  $\acute{e}$ , ø), otherwise you may not be able to log back into your account.

Click on *Update* to save any changes and return to the *My Account* Home page.



#### Creating an application

The Nautical Institute currently runs two Offshore DP training schemes. The date you started the scheme and the type of logbook you own determines which scheme you are on.

#### Old Offshore DP Training Scheme

If you took your Induction course for the first time **before 1 January 2015** and own a Nautical Institute DP logbook that is green, blue or black , you need to select this option. Please click <u>here</u> to download the Old Offshore Online Application Guide.

If you own a red NMD DP logbook but have not yet been issued with a DP certificate (NMD or NI) you also need to choose this option.

#### New Offshore DP Training Scheme

If you took your Induction course for the first time **on or after 1 January 2015** and own a Nautical Institute New Offshore grey DP logbook, you need to select this option. This includes trainee DPOs who took their Induction course before 1 January 2015 but have since surrendered their original logbooks to be entered onto the New Offshore scheme.

	The Nautical Institute	ALEXIS Datform			Please read t	Mr J A Smith ∣ Logout	Don't forget the Help button
	MY ACCOUN Create a new applicati If you are applying for revail please contact The Nautica New Offshore Applic New Offshore Applic New Shuttle Tanker Latest application	JT on idation of your DP certified I Institute cation – Induction cours cation – Induction cours Application (Do not use Application ID	Upda     Upda     cate, but not finding the re     se before 2015 (Do not us     se after 2015 (Do not use     for Revalidation)     Status     .	te your personal details validation option, e for Revalidation) for Revalidation) Category .		Upload photo No photo (Upload must be in JPEG format) Please upload passport size photo (3 x 4 cm), this will appear on your certificate Scherne: Certificate: - Certificate No.: Certificate Date: - Valid till:-	Have you applied to us before? If you have applied to us before for a DP certificate but were unsuccessful, you will have to click on the <i>Complete application</i> option on your Home page as shown on page 9.
/	Attachments Communication Notes Action Attachments (Uploads Action	submit Ap	mat) Description Description	Make Payment	ter New Communication Note		Scheme transfers If you have transferred from the Old Offshore or Shuttle Tanker schemes the correct application (New Offshore) has been pre-selected for you and you will need to click on <i>Complete application</i> as described above.
	Payments Action .	Transaction Date	Transaction ID	Application ID	Amount -		



## Attaching your photograph and documents

Ubioad phot

Update

No photo

You are required to attach a recent photograph of yourself along with all of your application documents onto your account. These will then be accessible via your *My Account* Home page.

Scan and save your documents to a folder on your computer that is easy for you to locate. Please use file names that describe the document scanned eg. '*Logbook.pdf*' for your scanned logbook. You then need to follow the additional instructions on this page.

The <u>maximum size per file you are allowed to upload Is 10 MB</u>. If you have a scanned multiple page document that is larger than 10 MB, please scan as two or more separate documents or use an application that can split PDF documents into multiple ones to reduce the individual file size.

#### Attaching a photograph (Photo files must be in JPEG format)

- 1. Click on *Upload photo* in the photo box on the *My Account* Home page.
- 2. A *File Upload* box will appear as shown below. Select the photo you wish to upload, the photo will then appear in the previously blank photo box.

You need to upload a high resolution photograph to fit the 3x4cm box. The pose should be to passport requirements as this picture will appear on your DP certificate. If you wish to change the photograph you currently have uploaded, click on **Update** in the top right hand corner of the photo box.



#### Attaching documents

Document files must be in PDF format.

On the *My Accounts* Home page click on *Attachments*. When the *File Upload* box appears select one of the files you wish to attach. The file you have attached will appear in the list of Attachments on the *My Account* Home page.

You will need to repeat this process to upload and attach each of your remaining document files to your account.



Action	Date	Description



#### Logbooks Overview Page





## Adding a new Logbook to your account





## Adding your Phase A - Induction course details



certificate.



## Adding your Phase A— Induction course details





## Finding and Entering Vessel Names in Phases B and D

When you click on Add more Sea Going Experince on the <i>Logbook Overview</i> page you will be taken to this page.	PHASE E Enter Phase B - Name Mr J A Smith Ship Date Left Vassel * Date Left Vassel *	B - DP SEA TIME EXPERIEN DP Sea Time Experience Apleatin D OSH-014502016 MO Number:" Number of Days Transee Rank: Transee Rank:	CE Listoon Type Gery OP Class.* Valater or Senior GPO Humber.* Operational Location.	Mr J A Senti Please read this guidance before proceed Legbook Number: 15070600000 Date Joined Vessel* • Naster of Senier CaC Number:*	i j Logod	Finding the Ship Name The vessels are listed under their names for the vessel listed in our da DP sea time for, search under the I database under its name or IMO no certificate to the DP Department at You must provide a classification of enter.	current name but the system will find any previous atabase. If you cannot find the vessel you wish to enter IMO number instead. If the vessel is not listed on our umber, please send a copy of the vessel's classification t <u>dp@nautinst.org</u> so it can be added to our database. certificate that was for valid for the dates you wish to
	Signed (Mester/Serio	COPOI PHASE B - DP SEA Enter Phase B - DP Sea Time Experi Name: Ap	Signed" in the write wri	Inver a confirmation latter for this end	Please of	Click on the down arrow to display to Typing the first three letters of the matching results with these three name 'Bremona'. You can then click This search method can also be use the online application .	the list of ships names. e ship's name in quick succession will bring up all the letters in their names; eg. type ' <i>BRE</i> ' to find the ship k on the correct ship name. ed for other fields with drop down menus throughout
If the vessel you wish to enter is not showing under the ship or IMO Number <b>do not use a sister ship</b> to complete your application, otherwise your application will be returned to you as unsuccessful. You must enter the correct information only.		A DRAGON / Cardissa A H VARAZZE / Asso Trentadue. Costruzione A H. Giorgio P / A H Giorgio P A H. Liguria / AH Liguria A H. Valietta / A H Valietta A.H. Camogli A.H. PORTOFINO Aadya Aaron S. McCall Aban Abraham / Peregrine III, Pelerin Aberdeen / Aberdeen Nassau ABIC / Bishop Oscer. Bishop Oscer Solis Abigali Claire Abis Dublin ABIS Duisburg Abis Dublin ABIS Duisburg Abis Dundee ABS Anokhi / Haluli 24 Academic Golite	= No 112				Scroll bar



## Adding your Phase B—DP Sea Time





## Adding your Phase B—DP Sea Time



New Offshore Scheme—Online Application Guide



#### Adding your Phase B—DP Sea Time

Mr J A Smith | Logout List of Sea Going Phase B Experience Nautical ALEXIS Don't forget Institute Platform the Help button Please read this guidance before proceeding -> 🥎 PHASE B - DP SEA TIME EXPERIENCE Click on Add more Sea Going Experience to enter additional List of Sea Going Phase B Experience Add more Sea Going Experince Phase B DP sea time. Action Ship Date Joined Date Left Embarkation days **DP Class** 010 DP 2 Nautiwave II 23/03/2015 19/04/2015 28 Important 010 28 27/04/2015 24/05/2015 DP 2 Nautiwave II The "Embarkation Days" displayed here is the number of days spent on 010 Nautiwave II 01/06/2015 28/06/2015 28 DP 2 board the vessel, not the number of 010 Nautiwave I 13/07/2015 09/08/2015 28 DP 1 days that you spent on DP for each trip. A minimum of 60 DP days must be entered in Phase B and dated before the Simulator course. Please ensure you enter all your Phase B dates and have a confirmation letter to verify a minimum of 60 days on DP. Applications received with less than 60 DP days for Phase B verified by a confirmation letter will be returned as unsuccessful.



#### Adding your Phase B—Tasks details





## Adding your Phase C— Simulator course details





## Adding your Sea Time Reduction (STR) course details



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DPWEBNOHG-V1.0-14/08/2016



#### Adding your Phase D—DP Sea Time





#### Adding your Phase D—DP Sea Time



New Offshore Scheme—Online Application Guide



#### Adding your Phase D—DP Sea Time





## Adding your Phase E—Suitability Sign Off details





## Adding your Phase E - Suitability Sign Off details



If more than one Suitability form has been added, these will show on this page. \_

The ALE Institute Hale PHASE E - SUI		OFFS	Please read this	Mr J A Smith   Logout	Don't forget the Help button
List of Suitability				📔 Add Additional Suitability Form	
Action	Ship	DPO Number	Signed	Instructor Name	
Ø I 🕤	Nautiwave II	0000	Υ	Gregory Gripen	
			(	Back to Logbook Overview	Click on Back to Logbook Overview to return to the overview page





## Submitting your application



When you have filled in all of the sections in your application and have attached your photograph and all of the required documents. Click on *Submit Application*.



## Submitting your application



Mr John Smith | Logout Don't forget On this page you are required to ALEXIS Platform the Help confirm all of the documents you have scanned and attached to your button account. Please read this guidance before proceeding -> If you have not scanned and SUBMIT attached any of the items on the list please select Cancel and attach the required documents before trying to Please confirm if you have scanned and attached the following: submit again. Full pages of DP Logbook(s) \* Full pages of CoC (If applicable)\* Please ensure you attach a scan of your original DP certificate if upgrading. All confirmation letters\* Some of the items listed are not required for all applications Additional documents (Section C, F Please note the last item in the list but you still need to tick them to be able to submit your Signed application only becomes Additional certificates \* application. available once you have successfully Copies of course certificates \* submitted and paid for your I will attach a copy of the signed application once I have made the online payment (original to be sent with application) application. You will therefore need to tick this to confirm that you will attach a copy of the signed This is also a checklist of the documents you are application. Once you have required to send to The Nautical Institute in your submitted and paid, please print the application pack when applying for your DP application template following the certificate. Please also see page 38. instructions on page 37.



## Submitting your application





## Submitting your application

When you have successfully submitted your application you will see that the Status changes to *Eligible* when you return to the *My Account* Home page and the *Submit Application* button is now grey. This is because this step has been completed and the option is no longer available.

ALEXIS Platform Wanaged by The Nauficial Institute			Mr John Smith   Logout Don't fo the He butto	rget elp n
MY ACCOUNT Create a new application If you are applying for revalidation please contact The Nautical Institu- New Offshore Application New Offshore Application New Stittle Tanks Application New Stittle Tanks Application Latest application (delete) Date App OSO Attachments Communication Notes	of your DP certificate, but n te - Induction course before : - Induction course after 20 ation (Do not use for Revali - Dication 1D S - Submit Application - Submit Application - Date - 17/10/2015	Update vour personal detail     ot finding the revalidation option,     2015 (Do not use for Revalidation)     D15 (Do not use for Revalidation)     tatus     Category     igible     New     Make Payment      Description     Cannot find my vessel in Ships list	Update         Update	ertificate the system you are eligible for is here. s is not a guarantee he issued with a DP ith the type that the ng you as eligible. ts must be fully the DP Department ficate is issued. If the d is different to what , a member of the DP ct you.
Attachments (Uploads mus	17/10/2015	Cannot find my vessel in Ships list		
Action	Date	Description	available to clic	k on. Please proceed
10	17/10/2015	Smith - Logbook.pdf	button.	ent pages via this
10	17/10/2015	Smith - Confirmation letters.pdf		
12 🖻	17/10/2015	Smith - Passport ID Page.pdf		
Payments				
Transaction Date	Transaction ID	Application ID	Amount	



## Making a Payment





## Making a Payment with Barclays

When completing your payment details please ensure that you check the following:

- Address Matching address entered must match the records held with the credit card company.
- Postcode/ZIP Matching same as the postcode/zip held by the credit card company.
- Card Verification usually 3-digit security code.





#### Payment Information - Total Payment Value: £ 138.00

1 - Card details Card Type * Card number * Expiry date *	Select mm v yy v	Cardhol     Full Name *     Address line     Address line	John Alan Smith 10 Smith Road , 22	• Repeated attempts at processing: the EPDQ system may lock-out the individual if excessive attempts have been made at processing card payments. This is a fraud preventative measure by the individual's credit card issuer. The individual can try a different computer to attempt processing.
Card Security Code	What is this?	Address line Town / City * County Post / Zip Co Country * Telephone N E-mail addre	2 3 Tilbury Essex Dde * RM180AN State(* if US) UNITED KINGDOM JUNITED KINGDOM Jumber 1234567890 ess * johnsmith@example.com	If the address showing on this page is incorrect, please see the <i>Troubleshooting</i> section on pages 40-41.
* Indicates an obligate	ory field		Clear Form Submit	Payment details, click on Submit Payment.

Common Problems

a; é becomes e; ø becomes o)

risk of fraud. Please contact the bank.

• Use of a Non-Standard Keyboard: as this type of keyboard

is common outside the UK and in particular Europe &

South America, many non-UK users may encounter

problems when using such a keyboard. In order to rectify

the problem please ensure that characters and symbols entered match with a standard keyboard. (e.g. â becomes

• Verification Process put in place by the individual's bank:

this process is outside the control of The Nautical Institute

as this has been set up by the user's bank to reduce the



## Making a Payment with WorldPay





## Making a Payment with PayPal

Nautical Institute					Existing PayPal Account Holders
Your order summ	nary	Choose a way to pay			If using PayPal for the payment method, please click here to log into your account and follow the
Descriptions NIDP	Amount £138.00	Pay with my PayPal accou Log in to your account to complete the pure	nt chase	PayPal 🔒	instructions to complete the
Item number: 1 Item price: £138.00 Quantity: 1		<ul> <li>Pay with a debit or credit</li> <li>(Optional) Sign up to PayPal</li> </ul>	card to make your next checkout faste	i	
item total	£138.00 Total £138.00 GBP	Country	United Kingdom	•	Non PayPal Account Holders
		Card type	Select Card		Non PayPal account holders can make a payment using their credi
		Billing information			or debit card or can sign up for
		First name	John		new PayPal account to complete the
		Last name	Smith		payment.
		Address line 1	10 Smith Road		
		Address line 2			
		Town/City	Tilbury		
		County	Essex		
		(optional)			
		Postcode	RM18 0AN		
		Delivery address	Same as billing address		
		Contact information			
		leiepnone	1234567890		
		Email	johnsmith@example.com		
			In order to process your payme certain personal information fr	ent, PayPal collects om you which it holds	
			in accordance with its Privacy	Policy. For more	
			information on this process, cli Optional.	ok <u>PayPal Account</u>	
		Note to seller	Add		
	- 1	Click <b>Pay</b> to complete your purch it is correct.	nase. Please review your informa	tion to make sure that	
			Pay		
			Payments proc	essed by <b>PayPal</b>	
		Cancel and return to The Nautical In	istitute.		



## **Downloading the PDF Application Form Checklist**





#### **Downloading the PDF Checklist and sending your documents**

bads							
DF Che	cklist Template (O	ffshore New)					
unicati	on Notes			Ent	er New Communication No		
Anti	ion	Date	Description				
AME: M	r J A Smith	Unic	DOB:	16/01/1985	Nautical		
USTOME	R NO: 85122				YP Institute		
PPLICA	TION FOR A NEW	CHEME OFFSHORE DP CERT	IFICATE	$\wedge$			
HECKU		SION OF DOCUMENTS - M	UST BE COMPL		F		
his checkl nd sign to	ist is to ensure that all confirm that the item	mandatory documents necessary s have been included.	have been included i	n your application. Pl	ease note that you must tic		
ailure to p	provide the required of the second seco	locumentation will result in autor ned, your application will not be p	matic rejection of ver	r application.	essful		
MAND	ATORY FOR ALL	FIRST APPLICATIONS					
l confirm	n that I am enclosin	g the docs below:					
Enclased - plassa tick		and a start of the second of	~~		(mia usa )		
	This is to ensure that	rsonal details page t your name will appear correctly (	as per your passport	on any issued docum	yets		
	Copy of STCW certif	(s) icate held at time of Induction cou	rse (if Induction cour	se was taken after lar	nuary 2012)		
	Confirmation letter	s from company for all Phase 5 ar	nd Phase C OP sea	ne			
	Any DP time that is being used in the Phase B of Phase D must be confirmed on a company letter. This must be enclosed with your document, when submitting your al plication. The Institute does not accept letters delivered directly from the company and non-neer a cepts letters sent separately or officer the date the initial angle is non-neered.						
	the initial application	on has been received.	t abc firshills A	~			
	Additional document	its where necessary it a. statemen	e or sectability				
MAND	ATORY FOR ALL	UPGRADE APPLICATIONS					
I confirm	n that I am enclosin	g the docr below:					
plages tick	Conv of passport of	rsonal defuils name		7	Offica use a		
	This is to ensure that	t your name will appear correctly (	as per your passport	on any issued docum	nents		
	Original NI Logbook						
	Confirmation letter	from company for all OP sea three	used for upgrade				
	Upgrading State Der	tificate					
	Other Logbook/Disc	hasse Book, please spacify:	<u> </u>				
Enclosed -	1						
please tick	SPECIAL REQUIREM	ENTS FOR UKRANIAN, RESSIAN A	NICE RIAN APPLI	CATIONS	Office use on		
DECLAR	ATION that I read and agri- ve tick, d docum, no- that the data control	ee with the disclaimer and ten have been included in my app ined in this application is to th	Please D of are for us	O NOT write i se by The Nau edge, true and corr r on them. I consen	n these boxes. Th tical Institute only rect. I also declare that th t to any processing of th		
the above I declare document data con	nts are gen ine, give tained in the oplici	ation by The Nautical Institute	including any proc	essing necessary to	establish the authentich		
the above I declare document data com and vante As per di back as t	nts are gen ine, give ntained in the oplici dity of the issued cer isclarner, I underst unnuccessful automa	ation oy The Neutical natitud tificate). nd that if I have not provided t alically without processing.	including any proc	essing necessary to	my documents will be se		
the above I declare document data com and valle As per di back as to Printed I Signed:	nts are genuine, give itained in the oplici istre of the issued reer isclariner, I understu unduccessful automa Name:	Intern agree of the persons a littor by The Naulcal Matitute tificate). In that if Unave not provided t an cally without processing.	(including any proc he mandatory item Date:	essing necessary to	my documents will be se		
the abov I declare document data com and valit As per d back as i Printed I Signed:	nts are geni ine, give trained in the upplicit stor of the issued rer isclariner, I undershu und uccessful automi Name Ministure, 202 Lambeh II autint, kr Web, nttp://	In only signed by the persons action by the board of the second structure of the second structure of the second se	(including any proc he mandatory item Date: 928 1351 Fax: +44 (0) 2	essing necessary to is in my application 07 401 2817	my documents will be se		
the abov I declare document data con and valit As per di back as in Printed I Signed: he have in all dp@m Received	nts are geni ine, give tained in the upplici div of the issued ere isclariner, I undershu und uccessful automi Name Ambuute, 202 Lambeh I autinut, kg Web intp://	Road, Jondon, SE1 7LQ, Tel: +4, (0)207 liadeliplatform.org	(including any proc he mandatory item Date: 928 1351 Fax: +44 (0) 2 Approved (Y or N)	essing necessary to is in my application 07 401 2817 Date	Cert. Gained		

The **Signed application** referred to in the Submit checklist, is the **PDF Checklist**. This only becomes available on the **My Account** home page when you successfully make your payment. Please print and complete this form to add to the documents to be sent in for processing.

Please read and complete the application form fully ensuring that you have attached all of the documents listed to your online account and have also included it in your application pack.

#### **Application Pack Checklist**

#### Please make sure you have enclosed the following

- Original NI grey DP logbook
- CoC/STCW qualifications page
- Original Limited DP certificate (if upgrading)

Original confirmation letters that are validating all of your DP sea time in Phases B and D being used in your application.

Additional documents (if applicable). The PDF Checklist form has a list of the required mandatory documents.

- Copy of your passport personal details page (to verify the correct spelling and order of your names)
- Original PDF Checklist (completed, signed and dated)

Now package and send your DP documents to the address below by courier for processing.

DP Department (New Offshore Scheme) The Nautical Institute 202 Lambeth Road LONDON SE1 7LQ United Kingdom



## **Receipt and processing of documents**

Once we receive your documents, they are logged in and placed in a queue for processing. Applications are processed in the order that they are received.

Three automated emails are set up on our system, which you will receive at the following stages:

- Received Sent when we have received your documents and they have been logged into our system.
- Verified Sent when your documents have been successfully processed and verified.
- Despatched Sent when your documents have been printed. Documents are usually printed and prepared for despatch at the end of each week. Please note that once printed, your documents are subject to final checks and if an issue is found during these checks your documents will be retained to resolve the issue. This could also include any additional address checks if the stated address is not accepted by our courier.

An additional email should be received from our couriers once the documents have been collected from our office. This email will include the tracking number for the delivery.

A member of the DP Department will also contact you by email if a query has been found, that is possible to resolve while your documents are with us. If a query is found that makes your application automatically unsuccessful you will also receive an automated email from us with the subject title "Unsuccessful Application Details."



## Troubleshooting

Section	Error Message	Solution
Home page Updating Personal Details	This email has already been registered. Please use Forgotten Password if you do not remember your password	If you receive this message it means that there is already an account on our system linked to this email address. Please contact the DP Department with the following information to request your login details: <ul> <li>Full name</li> <li>Date of birth</li> <li>Personal email address</li> <li>Certificate number (if applicable)</li> <li>Certificate issue date (if applicable)</li> <li>NI Logbook number</li> </ul> <li>You must only use your personal email address or if using a company address it must be one only personal to you (e.g. Johnsmith@company.com) and not a shared address as other accounts may have been previously created with this address.</li>
Creating a new logbook	Failed to validate the Logbook Number	The logbook number is added to the account when it was opened at the training centre at the time of the Induction course. Check that you have entered the logbook number correctly. See page for details. If you have opened a new account you will need to contact the DP Department to merge these accounts. If you are using the same account that was opened when the course was done, please send an email to the DP Department with scans of the personal details page (containing the logbook number) and the Induction course page. We can then check and update the account where necessary.
Dates	Please fill out the following field(s): The selected date cannot be a future date	You have entered a date that is greater than the current date. Please note we cannot accept any dates in logbooks or confirmation letters that are dated in the future.
Phases A and C Induction/ Simulator/STR	Centre is not accredited in the selected date	The training centre you have entered was not accredited on the date you have entered. Please cross-check the information you have entered against your logbook and course certificate. If you have entered the details correctly and are still receiving this error message. Please contact the DP Department at dp@nautinst.org for assistance.
Phases A and C Induction/ Simulator/STR courses	The date entered should only fall between current and past four years	You have entered a date for your course that is over four years old. If this is the correct date for your course, you will need to repeat it before applying for your DP certificate. Currently, the DP Department will need to add this course onto your account. Please email with the subject heading of <b>Course over 4 years old</b> . Please also check the logbook and verification guides on the DP Help Page on Alexis Platform to check if there is any other requirements you need to fulfil before applying for your DP certificate.



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Phase C Simulator course	The date entered must be greater than the date entered for Phase B.	If you have an entry in Phase B that is dated after the Simulator course you will receive this message. All other courses must be dated before the Simulator course unless they have been repeated.				
Phases B and D	A Phase with the same dates already exists	You have either duplicated an entry that already exists, or				
DP sea time		are trying to enter sea time within dates that already exist in your application. Please re-check the information that you are entering against the information already on your account and in your logbook.				
Phases B and D	Failed to validate ship and DP class	1. The vessel that you are trying to add is not in our database for the time being claimed.				
DP sea time		2. The DP class you have entered for the ship does not match the DP class we have recorded in our system. Please follow the instructions in the Help button on the Phase B and Phase D pages.				
		Please note that you can check the dates for a specific vessel that we have on our database by going to : <u>http://www.nialexisplatform.org/certification/dynamic-positioning/check-vessel-classification/</u>				
Phases B and D DP sea time	[Date entered] DP Sea Date Time: Date must fall between [Trip start date] and [Trip end date]	You have entered a date in the DP Seagoing Details section that is not within the range of the Date Joined Vessel and Date Left vessel at the top of the page. Please check your logbook and correct the incorrect date.				
Phases B and D DP sea time	The number of days should be less than or equal to 90	The number of days in this entry between the <i>Date Joined</i> and <i>Date Left</i> range is more than 90 days. The system is limited to allowing a maximum of 90 embarkation dates per entry. If you have combined two or more trips into one entry you will need to amend it as each trip must be entered individually.				
		If you have a single trip that was more than 90 days, you will need to split it into two entries so that neither exceeds 90 days.				
Suitability	The suitability sign-off ship does not match with the last record's ship of Phase D	The ship name for the entry in Phase D DP sea time with the most recent date does not match with the ship name you have entered for your Suitability sign off. You may be required to have an additional Suitability form signed off.				
Making Payment with Barclays	The address is showing incorrectly on the Barclays payment page	If the address showing on this page is incorrect and cannot be changed use a different method of payment such as PayPal or WorldPay. If the problem persists then this as an issue with your bank and not The Nautical Institute. Please contact your bank to amend the address.				



#### **Confirmation Letter**

#### Requirements

In order to further improve the integrity of the application process and to prevent cases of fraud, The Nautical Institute requires additional documentation, in the form of a testimonial letter from shipping companies, to be submitted with every application for all DP sea time.

This letter must match the following criteria:

- Contain information based upon the vessel deck logs, DP logs and internal DP information. The company should only provide letters when they can confirm the actual DP time completed and not only time on board the vessel. The confirmation letter is a secondary check on the time completed and if required, should be able to provide evidence to The Nautical Institute to prove that the time was on DP. Please note that confirmation letters cannot be based upon the DP information in the individual's logbook only. The Nautical Institute reserves the right to request copies of the information used to verify the DP days and prepare the confirmation letter before a certificate is issued.
- Be written by the shipping company on original company headed paper, which must also include the company contact details; a direct email address for the signatory, should be provided as it enables us to contact them easily if further verification is required.
- Company logos must be of a high resolution and appear clear. Letters received with logos that appear pixelated and/or blurry will not be accepted by The Nautical Institute;
- Contain the company's official stamp or seal;
- Signed and stamped by the Operations Manager, Marine Superintendent or other position directly involved with the operations of the vessel, whose full name and job title must also appear on the letter under their signature. (Letters signed by Masters, Agency staff and HR personnel are not acceptable). Signatures and stamps must be ink originals, not digital scans;
- Dated (the letter should be written and therefore dated, only once the DPO has achieved the necessary experience);
- State that the applicant has trained/worked as a DPO on board the vessel(s) listed for the time listed;
- The following information must be included for each sea time entry: Vessel name, GRT, IMO number, DP class, trip dates (from and to), total days on DP (DP Day = minimum of 2 hours on DP per day claimed), DPO's rank and confirm the individual dates on DP.
- Confirm the total time the applicant has performed as a DP operator on board the vessel(s). This must also include the initial seagoing B period (Phase B);
- Limited DPO certificate holders upgrading to Full certificates only need to provide confirmation of DP sea time gained after their Limited certificates were issued;
- Sea time experience, not covered by a letter will not be considered for the DP application unless the candidate can prove extenuating reasons.

When the requested confirmation letter has been obtained, please include the original with your application documents and send them by courier to The Nautical Institute; (photocopies and emailed scans of letters cannot be accepted).

Note that this letter does not replace the entries, signatures and stamps in the logbook, which needs to be sent along with this document to The Nautical Institute.

Applications with confirmation letters not meeting with the above requirements will be subject to delay.

Here is a sample of the letter required. This is also available in the DP Help page Offshore section of our website together with an editable template version in Word format.

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econd Office	r/Traine	e DP Operato	r on boa	rd our vessels.			>
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Ve have che	cked his/	her DP sea ti	me agair	nst our records	and verify th	at the entries	s below meet with the
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For further information, contac

DP C	epartment, The	Nautical Institute, 202 Lambeth Road, LONDON SE1 7LQ, UK
Tel	+44(0)20 7928	1351 (Tuesdays and Thursdays only)
Fax	+44(0)20 7401	2817
Emai	l dp@nautinst.org	Website <u>www.nialexisplatform.org</u>